



HOW WE COMPLY WITH **HIPAA**



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Terapage is a comprehensive online research platform that offers a wide array of tools and features to help organizations conduct research and gather insights effectively. While Terapage is not inherently compliant with the Health Insurance Portability and Accountability Act (HIPAA), it can be used in a manner that aligns with HIPAA requirements when handling protected health information (PHI). This detailed statement outlines the key aspects of Terapage's HIPAA compliance:

1. **Data Encryption:** Terapage employs robust data encryption measures to ensure the security of PHI. Data at rest and data in transit are both encrypted using strong cryptographic protocols. This encryption protects PHI from unauthorized access and breaches.
2. **Access Controls:** Access controls within Terapage are carefully designed to restrict access to PHI. Only authorized personnel with the necessary permissions can access and interact with PHI stored on the platform.
3. **User Authentication:** Terapage requires secure user authentication for all users. This includes the use of strong passwords and multi-factor authentication (MFA) to verify the identity of users accessing PHI. MFA adds an extra layer of security to prevent unauthorized access.
4. **Audit Trails:** The platform maintains comprehensive audit trails to record and monitor all actions related to PHI. These audit logs include details on who accessed PHI, what changes were made, and when those actions occurred. Audit trails are critical for tracking and verifying the handling of PHI.
5. **Training and Awareness:** Terapage offers training and awareness resources to educate staff members who handle PHI within the platform. This training ensures that all users understand their responsibilities in safeguarding PHI and are aware of the importance of HIPAA compliance.
6. **Security Policies:** Terapage provides guidance and best practices for the development and enforcement of security policies and procedures. These policies specifically address the handling of PHI within the platform and align with HIPAA requirements.

7. **Business Associate Agreement (BAA):** If Terapage or any third-party vendors are involved in processing PHI, the platform supports the establishment of a HIPAA-compliant Business Associate Agreement (BAA). This legally binding agreement outlines the responsibilities and obligations of the platform and its associates in safeguarding PHI.
8. **Incident Response Plan:** Organizations using Terapage are encouraged to develop a comprehensive incident response plan. This plan outlines the steps to follow in the event of a data breach or security incident involving PHI within the platform. A well-defined response plan is crucial for addressing and mitigating the impact of security incidents.
9. **Patient Rights:** Terapage ensures that the platform allows for easy access, amendment, and deletion of PHI as required by HIPAA. This respects patients' rights to their own health information and ensures compliance with HIPAA provisions regarding patient access and control over their PHI.
10. **Ongoing Compliance:** Organizations are advised to conduct regular risk assessments and audits to ensure ongoing compliance with HIPAA regulations. Terapage actively supports organizations in making necessary adjustments to their practices and policies to maintain compliance and enhance security.

In summary, while Terapage itself is not a HIPAA-compliant platform, it provides the necessary security features, guidance, and resources for organizations to use it in a manner that aligns with HIPAA requirements. Organizations that handle PHI can leverage Terapage to conduct research and gather insights securely, provided they configure and use the platform in accordance with HIPAA regulations. Legal and healthcare compliance experts can offer guidance to ensure full compliance with HIPAA when using Terapage for research involving sensitive health information.

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