



General Data Protection Regulation

HOW WE COMPLY WITH **GDPR**



www.terapage.ai



How We Comply With GDPR

Terapage is a versatile and robust online research platform that offers numerous features and tools for organizations conducting research and gathering insights. It is not inherently compliant with the General Data Protection Regulation (GDPR) but can be used in a manner that aligns with GDPR requirements when handling personal data. This detailed statement provides an overview of Terapage's compliance with GDPR:

1. **Data Protection and Privacy by Design:** Terapage has been designed with data protection and privacy in mind, following the principles of privacy by design and default. This means that the platform prioritizes user data protection from its very conception.
2. **Data Minimization:** Terapage emphasizes data minimization, encouraging users to collect only the data necessary for their research. Unnecessary data is discouraged to reduce the risks associated with excessive data collection.
3. **User Consent:** The platform supports the collection of explicit and informed consent from research participants when processing their personal data. Users can configure surveys and interactions to obtain clear and unambiguous consent as required by GDPR.
4. **Data Encryption:** Terapage employs strong data encryption measures to protect personal data. Data both at rest and in transit is encrypted to safeguard it from unauthorized access or breaches.
5. **Access Controls:** Terapage allows administrators to establish access controls to ensure that only authorized individuals have access to personal data. User roles and permissions can be configured to restrict access based on job roles and responsibilities.
6. **User Rights:** The platform provides tools to assist organizations in fulfilling individuals' rights under GDPR, including the right to access, rectify, and delete their personal data. Research participants can exercise their data protection rights with ease.
7. **Data Processing Records:** Organizations can maintain detailed records of their data processing activities within Terapage. This is important for demonstrating compliance with GDPR's record-keeping requirements.

8. **Data Transfers:** Terapage is adaptable for international use and supports GDPR-compliant data transfers. Organizations can specify data storage locations and ensure that data is only transferred to countries with adequate data protection standards.
9. **Data Retention Policies:** The platform permits organizations to configure data retention policies that align with GDPR requirements. Personal data can be automatically deleted after a specified period, reducing the risk of data over-retention.
10. **Data Portability:** Research participants can request their personal data in a structured, commonly used, and machine-readable format, allowing for easy data portability as required by GDPR.
11. **Incident Response:** Terapage supports the development of incident response plans to address and mitigate data breaches. Timely notification of data breaches to the appropriate authorities and affected individuals is facilitated.
12. **Data Protection Impact Assessments (DPIAs):** Organizations can conduct DPIAs, as required by GDPR, within Terapage. This helps organizations identify and mitigate risks associated with processing personal data.
13. **Consent Management:** The platform allows organizations to manage and monitor consent records, ensuring compliance with GDPR's consent requirements.
14. **Compliance Support:** Terapage offers guidance and resources to help organizations understand and align with GDPR requirements, including best practices for creating GDPR-compliant surveys and studies.
15. **Ongoing Compliance:** Organizations are encouraged to conduct regular audits and assessments to ensure continued compliance with GDPR. Terapage actively supports organizations in making the necessary adjustments to their practices and policies to maintain GDPR compliance.

In conclusion, Terapage is a platform that can be used in a manner that aligns with GDPR requirements when handling personal data for research purposes. Organizations that process personal data can leverage Terapage's features and tools to ensure GDPR compliance, taking into account the principles of data protection, privacy, and individual rights outlined in the regulation. Compliance with GDPR remains the responsibility of the organization, and legal and data protection

experts can offer guidance to ensure full compliance when using Terapage for research involving personal data.

Terapage